

Distinguished Service Award

Since 2015, Audrey Monroe has embodied the NASP mission. Her work is focused on advocating for public policies that ensure patients have appropriate access to specialty medications in tandem with critical services provided by specialty pharmacies. While Audrey is not a clinician, that has not stopped her relentless advocacy for specialty pharmacies and pharmacists to elevate the way they serve patients. Her efforts have undoubtedly improved the position of specialty pharmacies to promote the best interests of the patient.

For the last six years, Audrey has participated in the annual NASP hill visits to raise awareness of issues that specialty pharmacy patients face. Through her work with the NASP Government Affairs Committee and Board, she has helped NASP paint a realistic picture of the challenges faced by patients taking specialty medications and continues to advocate for specialty pharmacies to reduce barriers and improve patient success.

No matter where Audrey is, she's advocating for patients. Audrey has spent many days in Salem, Oregon and in Washington D.C. on Capitol Hill advocating for our industry and specialty pharmacy care for patients. Audrey is consistently monitoring national, regional and local legislation that may impact specialty pharmacy's ability to serve patients with the level of care required for complex medications.

Audrey was an important member of the leadership team responsible for the launch of Ardon Health. Her contributions also supported Ardon's recognition as Specialty Pharmacy of the Year during Ardon's third year of existence.

Today, Audrey has advanced in her leadership role to an executive-level position. She is highly effective in coaching and mentoring future leaders. Audrey is masterful in her ability to build consensus and communicate the value and importance of specialty pharmacy. She is exceptionally skilled at managing public relations and government affairs on behalf of Ardon Health and the specialty pharmacy industry as a whole.

Audrey is dedicated to using the Ardon brand to advance industry recognition of the value of specialty pharmacy. She works tirelessly representing specialty pharmacies and specialty pharmacist work.

In 2018, Audrey was recognized in a significant way by her peers and prominent specialty pharmacy leaders when she was elected to be on the NASP Board of Directors.

Over the years, Audrey has been called on many times to brief the NASP Board of Directors, public officials and other healthcare leaders on current issues and policy proposals that may directly or indirectly impact specialty pharmacies at both the state and federal levels. Audrey has sparked and supported many national and regional grassroots specialty pharmacy advocacy campaigns.

Audrey is an active participant with the Oregon Pharmacy Coalition, and sits on a cross functional Legislative Committee representing specialty pharmacy with a large payer partner. She appreciates that specialty pharmacy services for patients is a shared responsibility across many stakeholders. Audrey does a wonderful job advocating for our industry and working collaboratively to influence thoughtful and meaningful policy.

Audrey currently provides insights for the NASP Government Affairs Committee as an active member. Previously, she was also a co-chair for the Government Affairs Committee where she helped drive initiatives to identify federal and state legislative issues that may have significantly impacted the specialty pharmacy industry's ability to serve patients.

Audrey serves as Chair of the Leadership Board for the Arthritis Foundation of Oregon where she advocates for patients and specialty pharmacy. She organized Ardon's participation in advocacy fundraising for the Arthritis foundation, Leukemia & Lymphoma Society, and the National MS Society. For years, Audrey has led Ardon's support efforts for various advocacy groups through walks, sponsorships and other events.

Audrey donated her personal time to serve as Camp Jam counselor. Camp Jam programs give kids with arthritis and related childhood rheumatic diseases the chance to make lasting memories while gaining a greater understanding of their own diagnosis and treatment. Kids have the opportunity to develop peer-to-peer support, increase independence and self-confidence, discover new skills and interests, and develop the skills they need to be leaders, advocates and champions in their everyday lives.

I had the fortunate pleasure to meet Audrey when we were launching our new company, Ardon Health. I knew that while Audrey did not at the time work in specialty pharmacy, she possessed unique talents and skills, and embodied the characteristics of the type of individual and leader that any organization would want building, protecting, and nurturing their greatest assets- Brand, Mission and Culture. More importantly, Audrey understood the importance of thinking beyond what we could do as a single organization and accepting the challenge to get involved and advocate for our patients, industry and commitment to better care. We are fortunate that Audrey accepted our invitation to join - Team Ardon. Seven years ago, we embarked on a journey to create a company and a specialty pharmacy that would inspire people and improve lives. Audrey lives out this mission through every

interaction, appreciating that it is a cumulation of a million little things that creates a great experience for patients, business partners, employees, and colleagues. Audrey quickly earned the respect of industry leaders and her immediate involvement with NASP, leadership contributions and presence have positively impacted and elevated the value of specialty pharmacy services. While Audrey has done an exceptional job for our company, our industry is better as a result of her remarkable service. It is an honor to have the opportunity to nominate Audrey Monroe for the NASP Distinguished Service Award.