

# NASP

NATIONAL ASSOCIATION OF  
SPECIALTY PHARMACY

Corporate Member of the Month

September 2020



**Lumicera's mission is to optimize patient well-being by improving specialty pharmacy care, one patient at a time, through clinical, financial and service excellence. Our goal is to deliver the best possible care and therapy to patients at the lowest net cost.**

**Located: Headquarters are in Madison, Wisconsin, with pharmacies in Madison, Wisconsin and Phoenix, Arizona  
Number of Employees: 76**

#### **What type of business is Lumicera Health Services?**

Lumicera is a URAC and ACHC-accredited specialty pharmacy with a passion for patient care and affordability. We offer primary patient management programs for chronic and complex diseases that includes benefits investigation, clinical consultation, member onboarding, prescriber outreach, manufacturer partnerships and PBM-exclusive relationships.

#### **How does your organization impact the specialty patient care journey and help put the *special* in specialty pharmacy?**

Patient health is central to everything we do. We realize patients need support from first fill to mid treatment and beyond. That is why we developed a multi-touchpoint approach that surrounds the patient with care and shines a light on the path to health, instilling each treatment step with insight, expertise and personalized care. By combining innovative technology with our chronic condition expertise and a high-touch approach, we focus on each patient's unique health needs. We work together with providers to develop a patient-centered approach to managing patient care. We also address barriers to adherence, reducing complications that can lead to hospitalizations and additional medical costs.

#### **How does your organization define success?**

Success is guiding patients on the path to improved health, giving them peace of mind, delivering impactful clinical care and helping them access the medications they need at the lowest net cost. Success is aligning ourselves with the interests of our patients, clients and other partners.

#### **What else would you like people to know about your organization?**

Lumicera and its parent organization, Navitus Health Solution, are majority owned by SSM Health, a not-for-profit integrated delivery network, and Costco Wholesale, which recently joined as a minority owner. We are proud to be aligned with these organizations in our culture of transparency and stewardship.

Lumicera employs an acquisition-plus pricing model that gives clients transparency as well as the tools to control cost, while ensuring that members receive the best possible care. As a specialty pharmacy we pride ourselves in giving clients, manufacturers and patients the best of both worlds as we deliver the lowest cost, while providing the highest quality service.

#### **Who and how should other NASP members contact you to learn more about your organization?**

NASP members interested in learning more about Lumicera should email Sharon Faust, our general manager, at [Sharon.Faust@lumicera.com](mailto:Sharon.Faust@lumicera.com).